

Attorney's Docket No. 99-829-CPA1

#16
4/23/04
S. Sand

0002

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)
 Himanshu S. SINHA) Group Art Unit: 2142
 Application No.: 09/425,088) Examiner: D. Blair
 Filed: October 22, 1999)
 For: SERVICE LEVEL AGREEMENTS)
 AND MANAGEMENT THEREOF)

RECEIVED
CENTRAL FAX CENTER

APR 23 2004

OFFICIAL**NOTICE OF APPEAL**

Mail Stop AF
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

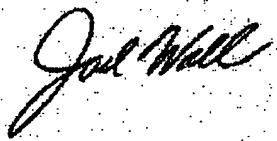
All finally rejected claims in the decision of the Primary Examiner dated January 28, 2004 are hereby appealed to the Board of Patent Appeals and Interferences.

- The Appeal fee was previously paid on _____.
 Therefore, no Appeal fee is now required.
- Enclosed is the Appeal fee of \$165.00 \$330.00.
- Please charge the Appeal fee of \$165.00 \$330.00 to Deposit Account No. 07-2347.

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347. This paper is submitted in duplicate.

Respectfully submitted,

Verizon Corporate Services Group Inc.



By: _____

Joel Wall
 Reg. No. 25,648

04/30/2004 SFORD1 00000001 072347 09425088

01 FC:1401 330.00 DA

Verizon Corporate Services Group Inc.
 600 Hidden Ridge Drive
 Mail Code: HQE03H14
 Irving, Texas 75038

CUSTOMER NUMBER: 32127

Date: April 23, 2004